

Housekeeping Services

In bedrooms and common areas **Housekeeping** will:

- clean the handwash basins, high and low surfaces, tables, chairs, floors, skirting, walls and doors
- vacuum carpets
- empty and clean the bins
- change the curtains every 6 months (or when visibly dirty)

In bathrooms **Housekeeping** will:

- clean toilets, hand wash basins, showers, high and low surfaces, floors, skirting, walls and doors
- empty and clean the bins
- conduct water flushing

In communal kitchens **Housekeeping** will:

- clean cookers, cupboard exteriors, worktops, tables, chairs, sinks, floors and skirting
- clean fridges and freezers (**residents must request this service in advance and empty fridges/freezers prior**)
- provide replacement bin bags

We expect **YOU** to:

- empty kitchen bins and recycling into the appropriate dustbins
- maintain a standard of cleanliness in bedrooms, bathrooms and communal areas between housekeeping visits
- contact Housekeeping via the [online housekeeping request form](#) if you **DO NOT** want your bedroom cleaned

Thank you for your co-operation!